

Agenda Item:

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Dorset Health Scrutiny Committee

Dorset County Council



Date of Meeting	10 March 2014
Officer	Director for Adult and Community Services
Subject of Report	Non-Emergency Transport Services Commissioned by NHS Dorset Clinical Commissioning Group
Executive Summary	<p>Non-Emergency Patient Transport Services (NEPTS) was originally commissioned across the South West of England jointly between Primary Care Trusts (PCT), Foundation and Community and Mental Health Trusts with Torbay PCT being the lead organisation. The existing contract came to the end of its term and under European law needed to go out to tender for procurement.</p> <p>In 2012/13, with the dissolution of PCTs, each area within the South West decided to procure NEPTS individually. Dorset, Bournemouth and Poole Cluster set up an operational working group to determine the Service Specification required for tendering a Dorset wide service repatriating all contracts currently held by the South West Commissioning Group, Dorset Acute Providers and Dorset Community Trusts. NEPTS moved away from a multiple contractual situation to a singular commissioned pan Dorset service led by Dorset Clinical Commissioning Group.</p> <p>A private company, E-zec Medical was awarded the Dorset NEPTS contract after demonstrating a robust, coherent and flexible ability to deliver the requirements outlined in the tender. They went live with service delivery on 1 October 2013 (six months later than planned).</p> <p>The report (at Appendix 1) provides details of the problems that have arisen with the service both prior to and after go-live, and examines some of the reasons for this and measures that have been implemented to rectify those problems.</p>

	In addition to the main report, a summary has been provided by South Western Ambulance Service NHS Foundation Trust (Appendix 2), outlining their perspective on the changes to service provision.
Impact Assessment	Equalities Impact Assessment: Not applicable.
	Use of Evidence: Report provided by NHS Dorset Clinical Commissioning Group.
	Budget: None for Dorset County Council.
	Risk Assessment: Not applicable. Current Risk: LOW Residual Risk: LOW
	Other implications: None.
Recommendation	That the Committee consider and comment on the contents of the report.
Reason for Recommendation	The work of the Committee contributes to the County Council's aim to protect and enrich the health and wellbeing of Dorset's most vulnerable adults and children.
Appendices	<ol style="list-style-type: none"> 1. Report – Briefing for Health Overview and Scrutiny Members, February 2014, Non Emergency Patient Transport Services (NHS Dorset Clinical Commissioning Group) 2. Summary – Dorset Health Scrutiny Committee Non Emergency Transport Report (South Western Ambulance Service NHS Foundation Trust)
Background Papers	None.
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